## UNITED STATES DISTRICT COURT DISTRICT OF NEW JERSEY

VALERIE PALMIERI, DIANE GORDON, GAYLE MORASKI, HOLLY REEVES, and AMY TUCKER, individually and on behalf of all others similarly situated,

Plaintiffs,

v.

INTERVET INC. d/b/a MERCK ANIMAL HEALTH, a subsidiary of MERCK & CO., INC.,

Defendant.

AMENDED CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

No. 2:19-CV-22024

Hon. John Michael Vazquez

Plaintiffs Valerie Palmieri, Diane Gordon, Gayle Moraski, Holly Reeves, and Amy Tucker (collectively, "Plaintiffs"), individually and on behalf of all others similarly situated (collectively, the "Class," as more fully defined below), bring this class action complaint against Defendant Intervet Inc., d/b/a Merck Animal Health, a subsidiary of Merck & Co., Inc. ("Intervet" or "Defendant"). Plaintiffs make the following allegations upon personal knowledge as to their own acts, upon information and belief, and their attorneys' investigation as to all other matters, alleging as follows:

#### I. NATURE OF THE ACTION

1. Bravecto is the trade name for the drug fluralaner, which includes a pesticide called isoxazoline. In May 2014, the U.S. Food and Drug Administration ("FDA") approved the marketing and sale of Bravecto tablets for dogs and Bravecto topical solutions for cats and dogs

(collectively, "Bravecto") for the treatment and prevention of flea and tick infestations. Bravecto is produced and marketed by Defendant Intervet Inc. d/b/a Merck Animal Health, which is a subsidiary of Merck & Co., Inc.

- 2. Like other pesticides used to kill bugs, consumers purchase flea and tick products, including collars, shampoos and topical applications directly from retail stores, like PetSmart or Walmart. Although products used to prevent ticks and fleas on pets are not a treatment for a medical condition, manufacturers have also created topical products that require a veterinarian's prescription similar to "prescription pet food," which does not receive the U.S. Food and Drug Administration's approval as a "drug." Chewable tablets and topical applications, like Bravecto, are the most recent development in products used to treat flea and ticks that require a prescription from a veterinarian.
- 3. Similar to other flea and tick treatments, Defendant advertises and markets Bravecto directly to consumers—including to the Plaintiffs—nationally as a safe chewable tablet for dogs or a topical application that prevents and kills ticks and fleas for up to three months, while competing products provide only one month of protection. Bravecto is advertised on television, online through its own website, and through other retailers' websites.
- 4. Bravecto is a pesticide that when used, is absorbed into the host animal's blood stream and subsequently causes toxicity in insects that bite those animals, such that the insects experience uncontrolled neural activity and, eventually, death. Because of the method by which it kills insects, Bravecto also presents a risk of neurological toxicity in the animals that ingest it. Unfortunately, Defendant failed to adequately disclose this risk to consumers, including Plaintiffs and the other Class members.

- 5. As a result of Defendant's failure to disclose the known risk, reasonable consumers purchased Bravecto and paid a particular price for it without knowing the significant risk of neurological toxicity.
- 6. On September 20, 2018—more than four years after Defendant began marketing and selling Bravecto—the FDA issued an alert (the "FDA Press Release") on the potential neurological adverse events associated with isoxazoline medications to treat flea and ticks, including Bravecto.¹ In that press release, the FDA stated that it was requesting that manufacturers change their labels to "highlight neurological events because these events were seen consistently across the isoxazoline class of products" and "provide veterinarians and pet owners with the information they need to make treatment decisions for each pet on an individual basis." The FDA Press Release also indicated that certain manufacturers—but not Defendant—had made the requested label change.
- 7. Defendant now discloses a risk of some neurologic adverse reactions including tremors, ataxia, and seizures from Bravecto.<sup>2</sup>
- 8. The FDA, European government agencies, and, likely Defendant, have received thousands of reports relating to adverse events from isoxazoline products, including Defendant's Bravecto. A significant number of these adverse events relate to neurological symptoms.

<sup>&</sup>lt;sup>1</sup> FDA, Animal Drug Safety Communication: FDA Alerts Pet Owners and Veterinarians About Potential for Neurologic Adverse Events Associated with Certain Flea and Tick Products (Sept. 20, 2018), <a href="https://www.fda.gov/animal-veterinary/cvm-updates/animal-drug-safety-communication-fda-alerts-pet-owners-and-veterinarians-about-potential-neurologic">https://www.fda.gov/animal-veterinarians-about-potential-neurologic</a> (last visited July 1, 2020) (the "FDA Press Release").

<sup>&</sup>lt;sup>2</sup> Bravecto, FAQ, <a href="https://us.bravecto.com/faq">https://us.bravecto.com/faq</a> (last visited July 1, 2020); Merck, Bravecto, <a href="https://www.merck-animal-health-usa.com/pdfs/canine/BravectoDogPI\_152451%20R11\_8.5x11.pdf">https://www.merck-animal-health-usa.com/pdfs/canine/BravectoDogPI\_152451%20R11\_8.5x11.pdf</a> (last visited June 26, 2020).

- 9. Consumers of Bravecto—including Plaintiffs and the other Class members—paid a premium for Bravecto, based on its purported safe extended prevention and control of flea and tick infestations compared to other products. Defendant, however, misrepresented or omitted the risk of neurological adverse reactions caused by Bravecto.
- 10. Defendant's omission of critical information from the Class members is further demonstrated by its attempts to "buy off" certain Class members—by offering them a check in exchange for silence and agreeing not to hold Defendant responsible for the problems cause by Bravecto. This attempt to buy silence has likely negatively impacted other consumers and Class members.
- 11. Every consumer who purchased Bravecto without being informed of the true facts about its health and safety risks prior to purchase was injured at the point of sale when, instead of obtaining a safe flea and tick medication, they obtained Defendant's unreasonably dangerous and defective product.
- 12. Further, consumers who purchased Bravecto experienced consequential damages in the form of veterinarian treatment of their pets who were harmed as a result of Bravecto's undisclosed safety issues.
- 13. By omitting and failing to disclose the dangers that Bravecto poses to pets—specifically, risk of neurologic adverse reactions including tremors, ataxia, and seizures, thus misrepresenting the safety of Bravecto, Defendant defrauded Plaintiffs and the other Class members, deprived them of the benefit of their bargain, and/or was unjustly enriched at Plaintiffs' and the other Class members' expense. Plaintiffs, individually and on behalf of the other Class members they seek to represent, seek monetary damages, statutory penalties, and injunctive relief as set forth herein.

#### II. <u>JURISDICTION AND VENUE</u>

- 14. Jurisdiction is proper in this Court pursuant to the Class Action Fairness Act, 28 U.S.C. § 1332(d), because at least one Class member is of diverse citizenship from the Defendant, there are more than 100 class members, and the aggregate amount in controversy exceeds \$5,000,000, exclusive of interest and costs. This Court has supplemental jurisdiction over Plaintiffs' state law claims under 28 U.S.C. § 1367.
- 15. This Court has personal jurisdiction over Defendant because Defendant is headquartered in the State of New Jersey and has purposefully availed itself of the privilege of conducting business in the State of New Jersey. Some, if not most, of the actions giving rise to the Complaint took place in this District, including but not limited to Defendant's manufacturing, distribution, advertising and representations regarding Bravecto, and Defendant's use of a call center to receive complaints from customers regarding adverse reactions. Most, if not all, of Plaintiffs' claims arise out of Defendant operating, conducting, engaging in, or carrying on a business or business venture in this State, or having an office or agency in this State, committing a tortious act in this State, and causing injury to property in this State arising out of Defendant's own acts and omissions outside this State. At or about the time of such injuries, Defendant was engaged in solicitation or service activities within this State, or else products, materials, or things processed, serviced, or manufactured by Defendant anywhere were used or consumed within this State in the ordinary course of commerce, trade, or use.
- 16. Venue is proper in this Court pursuant to 28 U.S.C. § 1391(a), because a substantial part of the events or omissions giving rise to these claims occurred in this District, Defendant has caused harm to class members residing in this District, and Defendant is a resident

of this District under 28 U.S.C. § 1391(c)(2), because it is subject to personal jurisdiction in this District.

## III. PARTIES

## **Plaintiffs**

17. Plaintiff Valerie Palmieri is a resident and citizen of the State of Connecticut, residing in Monroe, Connecticut. Ms. Palmieri purchased the Bravecto product to treat her pet dog Jake on or around November 13, 2016. Defendant's packaging and materials did not disclose any risk of neurological adverse reactions upon the use of Bravecto, and Ms. Palmieri would not have given the Bravecto product to her pet, or would have paid significantly less for it, if Defendant had disclosed such risks. After administering Bravecto, Ms. Palmieri's dog Jake vomited, stopped eating, exhibited other symptoms of lethargy, and was diagnosed as having had a seizure. Jake continues to suffer additional neurological episodes.



Plaintiff Palmieri's dog Jake

18. Plaintiff Diane Gordon is a resident and citizen of the State of Illinois, residing in Aurora, Illinois. Ms. Gordon purchased the Bravecto product to treat her pet dog Charlie in May and September 2015. Defendant's packaging and materials did not disclose any risk of neurological adverse reactions upon the use of Bravecto, and Ms. Gordon would not have given the Bravecto product to her pet, or would have paid significantly less for it, if Defendant had disclosed such risks. After administering Bravecto, Ms. Gordon's dog Charlie suffered at least two seizures, and passed away on or around November 1, 2015.



Plaintiff Gordon's dog Charlie

19. Plaintiff Gayle Moraski is a resident and citizen of the State of Connecticut, residing in Winsted, Connecticut. Ms. Moraski purchased the Bravecto product to treat her pet dog Summer in or around August 2015, and continued to use the product until September 2019, discontinuing use when her dog began suffering seizures. Defendant's packaging and materials

did not disclose any risk of neurological adverse reactions upon the use of Bravecto, and Ms. Moraski would not have given the Bravecto product to her pet, or would have paid significantly less for it, if Defendant had disclosed such risks. On September 21, 2019, after taking Bravecto, Summer suffered numerous seizures, and was diagnosed with focal seizures.



Plaintiff Moraski's dog Summer

20. Plaintiff Holly Reeves is a resident and citizen of the State of Texas, residing in Houston, Texas. Ms. Reeves purchased the Bravecto product in March and September of 2018 to treat her pet dog Remi in March, June, and September of 2018, discontinuing its use after her dog began suffering seizures. Defendant's packaging and materials did not disclose any risk of neurological adverse reactions upon the use of Bravecto, and Ms. Reeves would not have given the Bravecto product to her pet, or would have paid significantly less for it, if Defendant had disclosed such risks. Soon after being administered Bravecto, Remi began experiencing seizures

in October of 2018, and continues to experience seizures approximately once per month, often in clusters lasting for several days. No other cause for Remi's seizures could be determined after extensive blood tests, and he continues to have seizures and must take seizure medication for the rest of his life.



Plaintiff Reeves' dog Remi

21. Plaintiff Amy Tucker is a resident of the State of New York, residing in Schaghticoke, New York. Ms. Tucker purchased the Bravecto product to treat her dogs Gizmo and Duchess in November of 2016. Defendant's packaging and materials did not disclose any risk of neurological adverse reactions upon the use of Bravecto, and Ms. Tucker would not have given the Bravecto product to her pets, or would have paid significantly less for it, if Defendant had disclosed such risks. Within days after administering Bravecto, Duchess began to experience a loss of appetite and difficulty walking and standing upright. On December 9, 2016, Ms. Tucker was forced to euthanize Duchess.



Plaintiff Amy Tucker's dog Duchess

#### Defendant

22. Defendant Intervet identifies its address in Madison, New Jersey, including on its Bravecto packaging. Intervet's registered business address with the State of New Jersey is Kenilworth, New Jersey. Intervet does business under the name Merck Animal Health and is a subsidiary of Merck & Co., Inc. Intervet manufactures, distributes, markets, and sells Bravecto to consumers and veterinarians across the United States from its New Jersey headquarters.

## IV. COMMON FACTUAL ALLEGATIONS

- A. The Bravecto Products can seriously harm pets. Rather than inform its consumers, Defendant hid the truth.
- 23. Since its launch in 2014, thousands of consumers and veterinarians have reported adverse events relating to isoxazoline flea and tick treatments, including from Bravecto. Information obtained through public records requests to the FDA, and its European counterpart the European Medicines Agency ("EMA"), demonstrate that animals treated with isoxazoline medications experienced consistent neurological adverse reactions, including but not limited to,

death, seizures, shaking/tremors/ataxia, neurological/cognitive issues, muscular/balance issues and vomiting/loss of appetite.

- 24. Plaintiffs' experiences are no different—after treating their pets with Bravecto, their beloved pets became seriously ill, demonstrating the same symptoms described above.
- 25. Defendant was aware (or, at the very least, was on notice) of these adverse neurological risks for several reasons.
  - a. Bravecto is ingested or applied to animals and absorbed into their blood stream in order to penetrate nervous systems and cause death of insects its functionality alone leads to a known risk; and
  - b. Further, consumers issued numerous complaints concerning neurological adverse reactions following use of Bravecto since it was released to the market in 2014 and through at least late 2018.
- 26. While Defendant knew of these risks, it never disclosed them to consumers and their veterinarians. Defendant knew that because of these undisclosed risks, it was depriving consumers and their veterinarians of the ability to make an informed decision as to whether to purchase Bravecto and use it on their pets.
- 27. Consumers were deprived of the ability to make informed purchasing decisions concerning the medical treatment, health, and welfare of their pets and—as demonstrated above—in some instances were unknowingly poisoning their pets with toxic medications.
- 28. According to a parasitology expert at the College of Veterinary Medicine at the University of Illinois Urbana-Champaign, "Isoxazoline class medications bind to chloride channels in nerve and muscle cells, which blocks the transmission of neuronal signals, causing parasites to become paralyzed and die." The expert also stated that, "[isoxazoline class

medications] can still cause toxicity in mammals, depending on the animal's physiological state, health, and history."<sup>3</sup>

29. Defendant's own study on Bravecto published on May 31, 2016, which was not made available to consumers (nor would consumers know to look for such a study having received no warning about such adverse events from Bravecto) determined that Bravecto has the ability to cross an animal's cell membranes to bind to them, which is what prevents it from being eliminated from their body except over a long period of time. However, this science can also present the risk to an animal's own nervous systems:

Fluralaner shows a relatively high apparent distribution ( $V_z$ =3.1 L/kg in dogs and 3.5 L/kg in cats) into tissues following i.v. infusion. This is expected because the physicochemical properties of fluralaner with a molecular weight of 556.29, an unionized state at physiological pH (1–12), and a high logP<sub>ow</sub> value of 5.35 favour the ability to cross cell membranes. . . . For fluralaner, the main route of elimination is likely hepatic because the high plasma protein binding indicates minimal elimination via renal filtration. . . . . The low clearance may be due to the high protein binding of fluralaner, which limits the unbound fraction of fluralaner in the vascular system that can be presented to clearing organs and/or due to a low intrinsic hepatic capacity to metabolize fluralaner.<sup>4</sup>

30. In contrast to Bravecto and other isoxazoline products, other flea and tick treatments are only applied to an animal's skin on a monthly basis. They are not absorbed into the animal's blood stream. Instead, they are stored in the animal's oil glands on its skin such that when

<sup>&</sup>lt;sup>3</sup> College of Veterinary Medicine, University of Illinois Urbana-Champaign, FDA Alert on Flea Medication (Oct. 22, 2018), <a href="https://vetmed.illinois.edu/pet\_column/fda-alert-on-flea-medications/">https://vetmed.illinois.edu/pet\_column/fda-alert-on-flea-medications/</a> ("Only medications in the isoxazoline class of flea and tick medications are under investigation at this time. This includes Bravecto, Nexgard, Credelio, and Simparica (brand names for fluralaner, afoxolaner, lotilaner, and sarolaner).") (last visited June 26, 2020).

<sup>&</sup>lt;sup>4</sup> Kilp, S., Ramirez, D., Allan, M.J. et al. Comparative pharmacokinetics of fluralaner in dogs and cats following single topical or intravenous administration. Parasites Vectors 9, 296 (2016). https://doi.org/10.1186/s13071-016-1564-8 <a href="https://parasitesandvectors.biomedcentral.com/articles/10.1186/s13071-016-1564-8">https://parasitesandvectors.biomedcentral.com/articles/10.1186/s13071-016-1564-8</a> (last visited June 29, 2020).

insects come in contact with the animal's coat—not through biting them as with isoxazoline products, they die.<sup>5</sup>

31. Before the FDA approved Bravecto for market, safety studies and clinical trials indicated that isoxazoline drugs could cause neurologic adverse reactions in animals. For example, in September 2013, the FDA approved NexGard, the first isoxazoline product to be sold in the U.S. NexGard disclosed in connection with studies on the adverse effects of its product that seizures occurred in dogs that used its product (similar to Intervet's own studies involving Bravecto), stating in part:

In the U.S. field study, one dog with a history of seizures experienced a seizure on the same day after receiving the first dose and on the same day after receiving the second dose.... This dog experienced a third seizure one week after receiving the third dose. The dog remained enrolled and completed the study. Another dog with a history of seizures had a seizure 19 days after the third dose of NexGard. The dog remained enrolled and completed the study. A third dog with a history of seizures received NexGard and experienced no seizures throughout the study.

- 32. Despite observing a similar trend of adverse neurological reactions in NexGard, which is part of the same class of isoxazoline drugs as Bravecto, Bravecto did not adequately disclose such adverse events as a warning to its consumers. Instead—as described herein—it elected to hide this important information from its consumers.
- 33. Over 32,000 adverse events relating to isoxazolines were reported to the FDA from January 2013 to September 2017, including instances of 2.47% of deaths and 5.34% seizures, 6.8% shaking/tremors/ataxia, 2.1% neurological/cognitive and 5.49% muscular/balance issues. Of these, nearly 17,000 related to Bravecto with reports of 2.5% deaths, 2.8% seizures, 3.6%

<sup>&</sup>lt;sup>5</sup> Frontline, FAQ, <a href="https://frontline.com/plus/Pages/Faq.aspx">https://frontline.com/plus/Pages/Faq.aspx</a> (last visited June 26, 2020).

<sup>&</sup>lt;sup>6</sup> VIN News, Alert on pet flea control draws questions, few answers (Oct. 5, 2018),

https://news.vin.com/default.aspx?pid=210&Id=8745908&useobjecttypeid=10&fromVINNEW SASPX=1 (last visited June 26, 2020).

shaking/tremors/ataxia, 1.6% neurological/cognitive and 4.2% muscular/balance issues. Possible neurological adverse events of seizures, ataxia, neurological/cognitive and balance issues accounted for 12.2% of the reports to the FDA about Bravecto during this time.

- 34. Over 7,000 adverse events relating to isoxazolines were reported to the European Medicines Agency from January 2013 to January 2017 and over 39,000 from 2013-2019. The reports up to 2017 included 22.66% deaths, 30.25% seizures, 6.9% ataxia or tremors, 7.51% loss of motor function, limb stiffness, inability to walk, and 1.39% loss of coordination/balance. Specifically, 4,351 of these reported adverse events related to Bravecto with 23.56% deaths, 18.73% seizures, 6.23% ataxia or tremors, 7.54% loss of motor function, limb stiffness, inability to walk, 1.56% loss of coordination/balance. Possible neurological adverse events of seizures, ataxia, inability to walk and loss of balance accounted for 34.06% of the reports to the EMA about Bravecto during this time. The reports dating to 2019, however, included 14.9% of deaths and 16.02% of seizures overall relating to isoxazolines, and specifically 23.7% deaths and 18.3% seizures relating to Bravecto.
- 35. Following a review of its adverse event reports, the EMA concluded in July 2017, that Defendant had to update its package leaflet to include convulsions as a new side effect to advise veterinarians and pet owners to use Bravecto with caution in dogs with epilepsy.<sup>7</sup> But Defendant continued to conceal these adverse effects as a warning from consumers in the United States.
- 36. In addition to the thousands of reports of adverse events provided to government agencies and relayed to Defendant, some consumers have publicly shared their own experiences.

<sup>&</sup>lt;sup>7</sup> EMA, Tick and flea control agent Bravecto continues to be acceptably safe to use, Aug. 17, 2017, <a href="https://www.ema.europa.eu/en/news/tick-flea-control-agent-bravecto-continues-be-acceptably-safe-use">https://www.ema.europa.eu/en/news/tick-flea-control-agent-bravecto-continues-be-acceptably-safe-use</a> (last visited June 30, 2020).

In September 2015, an individual wrote to a syndicated newspaper column, "Dr. Michael Fox," about that person's experience with administering Bravecto, which ultimately led to the pet's death. That individual then started a Facebook group involving the adverse effects of Bravecto, which now has over 48,000 members.<sup>8</sup> Upon information and belief, Defendant has tried on multiple occasions to shut down this Facebook group.

37. Furthermore, Defendant was not only aware of Dr. Fox's column regarding Bravecto, but it responded publicly to it in March 2016, downplaying the seriousness of the reports:

Global safety surveillance of Bravecto use has provided additional compelling evidence of the safety of the product. Bravecto has been prescribed to more than 13 million dogs in 60 countries around the world, and the frequency of adverse event reports is classified as rare. In addition to noting that adverse events are rare, it is also important to note that such events consist most commonly of mild and transient gastrointestinal upset, which is noted on the product label.

As a responsible animal health company, we take every single report of a potential adverse event seriously. Whenever possible, we work with the pet owner and attending veterinarian to assemble as much clinical information as we can to help determine the cause of a pet's health issue, and to what degree the product may have been involved.

We report all findings to governing regulatory agencies around the world, so that they can make a fully informed, scientific assessment about whether an adverse event is product related. We do this so that accurate safety and efficacy information is updated and made available for veterinarians prescribing our products and pet owners.<sup>9</sup>

<sup>&</sup>lt;sup>8</sup> Problems with Oral Anti-Flea and Tick Drug, Herald Standard, Sept. 20, 2015, <a href="https://www.heraldstandard.com/columns/national\_advice/michael\_fox/problems-with-oral-anti-flea--tick-drug/article\_10b9c43c-3005-53b6-8d11-0455dca3fd74.html?fbclid=IwAR3inCcepTZ8nS8vQ6Go\_VVGj8MNovtNgL8a4HXkQJTYptcAx-1LcMTezxk (last visited June 30, 2020).</a>

<sup>&</sup>lt;sup>9</sup> Company Maintains Flea Medication Safe for Pets, NewsTimes, March 3, 2016 <a href="https://www.newstimes.com/opinion/article/Company-maintains-flea-medication-safe-for-pets-6868127.php">https://www.newstimes.com/opinion/article/Company-maintains-flea-medication-safe-for-pets-6868127.php</a> (last visited June 30, 2020).

- 38. Several of the Plaintiffs attempted to contact Defendant to make sure that it knew about the problems Bravecto caused for their pets. Like its dismissal of Dr. Fox and other individuals' complaints about Bravecto, Defendant denied that Bravecto could have been the cause of Plaintiff Palmieri's pet's adverse neurological reaction when she reported it to Defendant. Similarly, Plaintiff Gordon's complaint to Defendant went without acknowledgement.
- 39. Unlike Bravecto, however, other isoxazoline products, including Nexgard,<sup>10</sup> Simparica approved in February 2016, and Credelio approved in January 2018, disclosed risks of neurological adverse reactions as a warning to consumers on their websites and with their products when selling those products to consumers. Simparica, for example, disclosed as a warning with its products that it "\*may cause abnormal neurological signs such as tremors, ataxia . . . Seizures."
- 40. Defendant knew of the adverse reactions that pets were experiencing as a result of taking Bravecto; however, it opted not to disclose that information to consumers as a warning. Instead, it routinely denied consumers' claims that Bravecto caused pets' injuries and neurological problems.
- 41. Plaintiffs and Class members purchased Bravecto without having a full understanding of the real, material, and potentially deadly risks their pets faced by taking Bravecto.
- 42. Defendant's failure to disclose this material information risks Class members' pets' lives and caused injury to—and the deaths of—some of these pets. Defendant's failure to disclose the material risks with its Bravecto product—its conscious decision to omit those facts

<sup>&</sup>lt;sup>10</sup> FDA Press Release, <a href="https://www.fda.gov/animal-veterinary/cvm-updates/animal-drug-safety-communication-fda-alerts-pet-owners-and-veterinarians-about-potential-neurologic">https://www.fda.gov/animal-veterinary/cvm-updates/animal-drug-safety-communication-fda-alerts-pet-owners-and-veterinarians-about-potential-neurologic</a>.

<sup>&</sup>lt;sup>11</sup> Simparico, <a href="https://www.zoetispetcare.com/products/simparica-trio?section=compare-protection&gclid=EAIaIQobChMIq6KKocSo6gIVCa\_ICh2KrACsEAAYASAAEgIssPD\_BwE">https://www.zoetispetcare.com/products/simparica-trio?section=compare-protection&gclid=EAIaIQobChMIq6KKocSo6gIVCa\_ICh2KrACsEAAYASAAEgIssPD\_BwE</a> (last visited June 29, 2020). Plaintiffs make no representation as to the adequacy of the warnings for these other drugs, and plead only that, by comparison, Bravecto was more lethal and contained less of a warning.

from its disclosures to consumers—was unconscionable and demonstrated a reckless indifference to Plaintiffs, Class members, and their pets.

- 43. As a result of Defendant's failure to fully disclose the neurological risks associated with Bravecto as a warning to consumers and continued misrepresentations about Bravecto's purported safety and efficacy, consumers suffered and continue to sustain damages resulting from Defendant's misconduct.
- 44. Plaintiffs and members of the proposed Classes have suffered injury as a result of Defendant's concealment, misrepresentations and/or deceptive and unfair trade practices, and are entitled to relief.
- 45. Had Defendant disclosed the risks of adverse neurological reactions associated with Bravecto, Plaintiffs and the other Class members would have been aware of these risks and would not have purchased Bravecto, or would not have paid the price that they paid for it. In the future, if Defendant disclosed these risks beyond the disclosures it *now* presently makes—as described below, Plaintiffs and others would be in a position to make an informed decision as to whether to purchase Bravecto at the prices offered.
- 46. Plaintiffs and the other Class members did not receive the benefit of their bargain with Defendant. Rather, they purchased products that are of a lesser standard, grade, and quality than represented, with undisclosed health and safety risks, or a lack warning of the same. Plaintiffs and the other Class members did not receive products that met ordinary and reasonable consumer expectations regarding safety and efficacy.

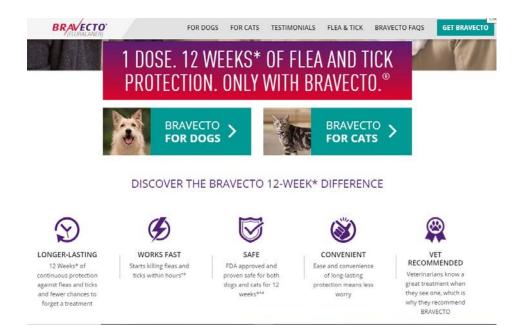
## B. Defendant's marketing corroborated the presumption of Bravecto's safety.

47. Plaintiffs and Class members had no reason to know about the adverse effects pets experienced after taking Bravecto, because Defendant failed to disclose those risks, denied that its

product caused any of the problems that pets experienced, and created materials that further demonstrated to reasonable consumers that Bravecto was allegedly safe for pets.

- 48. Defendant opted to make these disclosures about its Bravecto product, intending for consumers to rely upon those disclosures, while at the same time choosing to omit information regarding a warning of possible adverse effects of Bravecto from consumers.
- 49. Defendant's central marketing theme for Bravecto, which is directed to consumers through advertising on television, online, and displays in veterinarian's offices, is the purported safety of its quick-acting, effective, and long-lasting benefits in preventing and controlling flea and tick infestations in dogs and cats, as compared to other products that require more frequent application.
- 50. Rather than making disclosures about potential adverse effects related to seizures in pets, Defendant touted and continues to tout Bravecto's "safety" front and center on its marketing materials, claiming that it is "FDA approved and proven safe for both dogs and cats for 12 weeks." 12

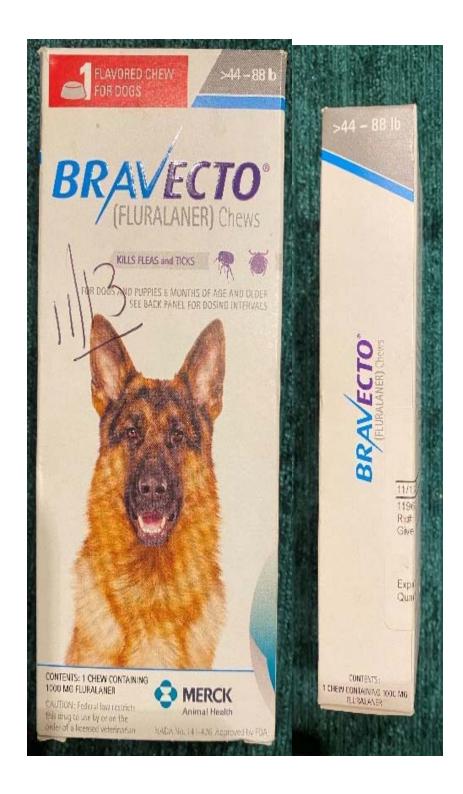
<sup>&</sup>lt;sup>12</sup> Bravecto, https://us.bravecto.com/ (last visited June 26, 2020).

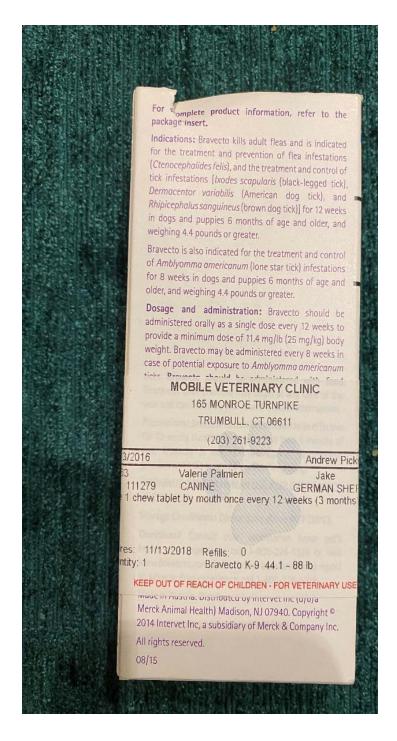


- 51. Under the "FAQ" page of its website, Defendant states in response to the question "HOW SAFE IS BRAVECTO?" that "BRAVECTO has a wide margin of safety in dogs who weigh at least 4.4 lb. and cats who weigh at least 2.6 lb. It is also approved for puppies and kittens aged 6 months or older. BRAVECTO Chew is approved for use in breeding, pregnant, and lactating dogs."<sup>13</sup>
- 52. In May 2014, the FDA approved Defendant's sale of Bravecto chewable tablets for dogs and topical solution for cats and dogs for the treatment and prevention of flea and tick infestations.
- 53. Because Bravecto is more potent than other flea and tick preventative products, consumers are instructed to give one tablet or apply the topical solution every twelve weeks—unlike the common monthly application of other products. In addition to its potency to last three months, Defendant also touts Bravecto's immediate effectiveness in killing fleas and ticks.

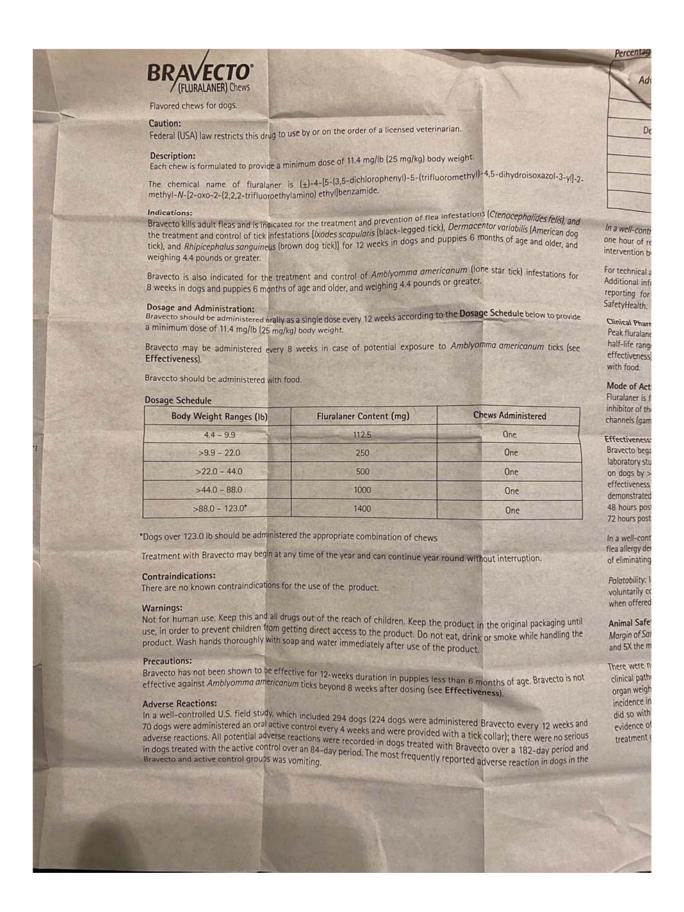
<sup>&</sup>lt;sup>13</sup> Bravecto FAQs, <a href="https://us.bravecto.com/faq">https://us.bravecto.com/faq</a> (last visited June 26, 2020).

- 54. Defendant formulated Bravecto—a pesticide—in both an ingestible, chewable tablet form for dogs, and a topical solution for dogs and cats. Bravecto poisons insects through their nervous systems causing uncontrolled neural activity and death. Because of Bravecto's formulation as a toxic pesticide that it is ingested or applied to the skin of animals to prevent and kill fleas and ticks, it presents a risk of neurological toxicity in the animals that are treated with it, which is not known to consumers (nor would consumers have reason to know about these risks).
- 55. At no time during the time period relevant to this action did Defendant's Bravecto packaging provide adequate warning of possible adverse neurological reactions. To wit, and by way of example:





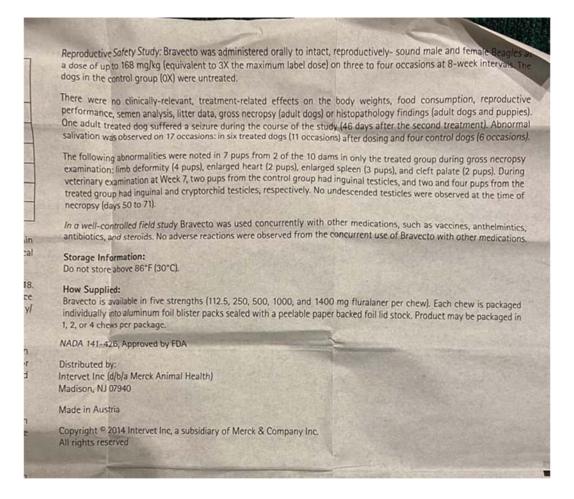
56. Defendant's Bravecto packaging insert also omitted these risks by asserting that in a "well-controlled U.S. field study," "there were no serious adverse reactions":



That in a "margin of safety study," "there were no clinically-relevant, treatment related effects":

	Adverse Reaction (AR)	Bravecto Group: Percentage of Dogs with the AR During the 182-Day Study (n=224 dogs)	Active Control Group: Percentage of Dogs with the AR During the	Reproductive S a dose of up to dogs in the con
	Vomiting	7.1	84-Day Study (n=70 dogs)	There were no
	Decreased Appetite	67		performance, so One adult treat
	Diarrhea	4.9	0.0	salivation was o
	The state of the s		2.9	The following a
azol-3-yl]-;	Lethargy 2-	5.4	7.1	examination: li
	Polydipsia	1,8	4.3	veterinary example treated group
	Flatulence	1.3	0.0	necropsy (day:
s felis), and terican doc	In a well-controlled laboratory	firmation study one day do do	na and hyperemia of the upper lips within	In a well-cont
older, and	For technical assistance or to report a s	spected adverse drug reaction, contact	Merck Animal Health at 1-800-224-5318	Storage Infor
to provide	reporting for animal drugs, contact FDA at 1-888-FDA-VETS or online at http://www.fda.gov/AnimalVeterinary/			How Supplie Bravecto is a individually in 1, 2, or 4 chev
	Peak fluralaner concentrations are achie	ved between 2 hours and 3 days following	g oral administration, and the elimination	NADA 141-4
Peak fluralaner concentrations are achieved between 2 hours and 3 days following oral administration, and the elimination balf-life ranges between 9.3 to 16.2 days. Quantifiable drug concentrations can be measured (lower than necessary for effectiveness) through 112 days. Due to reduced drug bioavailability in the fasted state, fluralaner should be administered.  Mode of Action:				Distributed by Intervet Inc ( Madison, NJ
	Fluralaner is for systemic use and belongs to the class of isospecified which and			
	inhibitor of the arthropod nervous syster channels (gamma-aminobutyric acid (GA Effectiveness:		a octzamide derivatives. Fluralaner is an antagonism of the ligand-gated chloride	Copyright © All rights res
	Bravecto began to kill fleas within two hours after administration in a well-controlled laboratory study. In a European laboratory study, Bravecto killed fleas and Ixodes ricinus ticks and reduced the numbers of live fleas and Ixodes ricinus ticks on dogs by > 98% within 12 hours for 12 weeks. In a well-controlled laboratory study, Bravecto demonstrated 100% effectiveness against adult fleas 48 hours post-infestation for 12 weeks. In well-controlled laboratory studies, Bravecto demonstrated ≥ 93% effectiveness against Dermacentor variabilis, Ixodes scapularis and Rhipicephalus sanguineus ticks 48 hours post-infestation for 12 weeks. Bravecto demonstrated ≥90% effectiveness against Amblyomma americanum 72 hours post-infestation for 8 weeks, but failed to demonstrate ≥90% effectiveness beyond 8 weeks.  In a well-controlled U.S. field study, a single dose of Bravecto reduced fleas by ≥ 99.7% for 12 weeks. Dogs with signs of flea allergy dermatitis showed improvement in erythema, alopecia, papules, scales, crusts, and excoriation as a direct result of eliminating flea infestations.			Printer Printer
	demonstrated ≥ 93% effectiveness again 48 hours post-infestation for 12 weeks. 72 hours post-infestation for 8 weeks, but In a well-controlled U.S. field study, a sing flea allergy dermatitis showed improvement of eliminating flea infestations.	post-infestation for 12 weeks. In well st Dermocentor variabilis, Ixodes scapu Bravecto demonstrated ≥90% effective; failed to demonstrate ≥90% effective; le dose of Bravecto reduced fleas by ≥ t in erythema, alopecia, papules, scales	mbers of live fleas and brodes ricinus ticks iry study, Bravecto demonstrated 100% -controlled laboratory studies, Bravecto laris and Rhipicephalus sanguineus ticks eness against Amblyomma americanum ness beyond 8 weeks. 99.7% for 12 weeks. Dogs with signs of crusts, and excoriation as a direct result	
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And that in a "reproductive safety study," "there were no clinically-relevant, treatment related effects" even though "one adult treated dog suffered a seizure during the course of the study (46 days after treatment)":



- 57. Plaintiffs and class members saw the Bravecto product and its packing and materials prior to use. Defendant concealed the material risks to Plaintiffs' and class members' pets by failing to provide meaningful disclosures warning about the real and material safety risks pets face when taking Bravecto. As a result, Plaintiffs and class members would have no notice of these potential adverse risks.
- 58. There was a complete imbalance in the information provided to Plaintiffs and Class members on one hand and what Bravecto knew on the other hand.

- C. Complaints of neurological adverse events relating to isoxazoline flea and tick products prompted FDA to issue a warning requiring a label change.
- 59. During the time period relevant to this action, Defendant omitted or otherwise failed to disclose an adequate warning of adverse neurological reactions from taking Bravecto. Defendant failed to inform any of the Class members about the significant risks Bravecto posed to animals.
- 60. In failing to make these representations, consumers did not have all of the facts relevant to inform their decision-making process about medications that could impact the health and safety of their pets.
- 61. On September 20, 2018, more than four years after Defendant began marketing and selling Bravecto, the FDA issued its Press Release warning pet owners and veterinarians of the potential risk of neurological adverse events associated with isoxazoline medications to treat fleas and ticks, including Bravecto. As a result of the adverse events, the FDA requested that manufacturers change their labels to disclose these risks, so that veterinarians and pet owners could make an informed decision as to whether they want to use these treatments on their pets. The FDA Press Release stated, in pertinent part:

The U.S. Food and Drug Administration is alerting pet owners and veterinarians to be aware of the potential for neurologic adverse events in dogs and cats when treated with drugs that are in the isoxazoline class.

Since these products have obtained their respective FDA approvals, data received by the agency as part of its routine post-marketing activities indicates that some animals receiving Bravecto (fluralaner) tablets for dogs, Bravecto (fluralaner) topical solution for cats and dogs, Nexgard (afoxalaner) tablets for dogs, or Simparica (sarolaner) tablets for dogs, have experienced adverse events such as muscle tremors, ataxia, and seizures. Two additional products in this class, Credelio (lotilaner) tablets for dogs and Revolution Plus (selamectin and sarolaner topical solution) for cats, recently received FDA approval. These products are approved for the treatment and prevention of flea infestations, and the treatment and control of tick infestations. Revolution Plus, is also approved for prevention of

heartworm disease, treatment and control of ear mite infestations and some gastrointestinal parasite infections.

The FDA is working with manufacturers of isoxazoline products to include new label information to highlight neurologic events because these events were seen consistently across the isoxazoline class of products. Revolution Plus, which was approved most recently, includes the new labeling information to highlight the potential for neurologic events in the isoxazoline class, and Merial has made the requested changes to Nexgard's labeling including adding the new class statement. Merial has since transferred ownership of Nexgard's approval to Boehringer Ingelheim.

The FDA carefully reviewed studies and other data on Bravecto, Bravecto Topical, Credelio, Nexgard, Simparica and Revolution Plus prior to approval, and these products continue to be safe and effective for the majority of animals. *The agency is asking the manufacturers to make the changes to the product labeling* in order to provide veterinarians and pet owners with the information they need to make treatment decisions for each pet on an individual basis. Veterinarians should use their specialized training to review their patients' medical histories and determine, in consultation with pet owners, whether a product in the isoxazoline class is appropriate for the pet.

Although FDA scientists carefully evaluate an animal drug prior to approval, there is the potential for new information to emerge after marketing, when the product is used in a much larger population. In the first three years after approval, the FDA pays particularly close attention to adverse event reports, looking for any safety information that may emerge.<sup>14</sup>

- 62. The FDA Press Release indicated that certain manufacturers had made the requested label change. As of the date of the FDA Press Release, Defendant had not disclosed the risk of neurological adverse reactions from ingestion or application of Bravecto.
- 63. Now, only after the FDA issued the above statement, Defendant discloses, as a "Precaution" and "Important Safety Information" the risk of neurologic adverse reactions from Bravecto, including tremors, ataxia, and seizures. Defendant, however, downplays and minimizes

<sup>&</sup>lt;sup>14</sup> FDA, Animal Drug Safety Communication: FDA Alerts Pet Owners and Veterinarians About Potential for Neurologic Adverse Events Associated with Certain Flea and Tick Products (Sept. 20, 2018), <a href="https://www.fda.gov/animal-veterinary/cvm-updates/animal-drug-safety-communication-fda-alerts-pet-owners-and-veterinarians-about-potential-neurologic">https://www.fda.gov/animal-veterinary/cvm-updates/animal-drug-safety-communication-fda-alerts-pet-owners-and-veterinarians-about-potential-neurologic</a> (emphasis added) (last visited June 26, 2020).

these risks as being uncommon and most prevalent in animals with a history of seizures, even though seizures have occurred in animals without any such history, like Plaintiffs' dogs. Prior labeling did not mention neurological adverse reactions like tremors, ataxia and seizures.

## 64. Defendant's website for Bravecto *now* discloses, in pertinent part:

#### IMPORTANT SAFETY INFORMATION

BRAVECTO has not been shown to be effective for 12-weeks' duration in puppies or kittens less than 6 months of age. Fluralaner is a member of the isoxazoline class. This class has been associated with neurologic adverse reactions including tremors, ataxia, and seizures. BRAVECTO Chew: The most commonly reported adverse reactions include vomiting, decreased appetite, diarrhea, lethargy, polydipsia, and flatulence. BRAVECTO is not effective against lone star ticks beyond 8 weeks of dosing. Seizures have been reported in dogs receiving isoxazoline class drugs, even in dogs without a history of seizures. Use with caution in dogs with a history of seizures or neurologic disorders. BRAVECTO Topical Solution for Dogs: The most commonly reported adverse reactions include vomiting, hair loss, diarrhea, lethargy, decreased appetite, and moist dermatitis/rash. Bravecto is not effective against lone star ticks beyond 8 weeks of dosing. For topical use only. Avoid oral ingestion. Seizures have been reported in dogs receiving isoxazoline class drugs, even in dogs without a history of seizures. Use caution in dogs with a history of seizures or neurologic disorders.

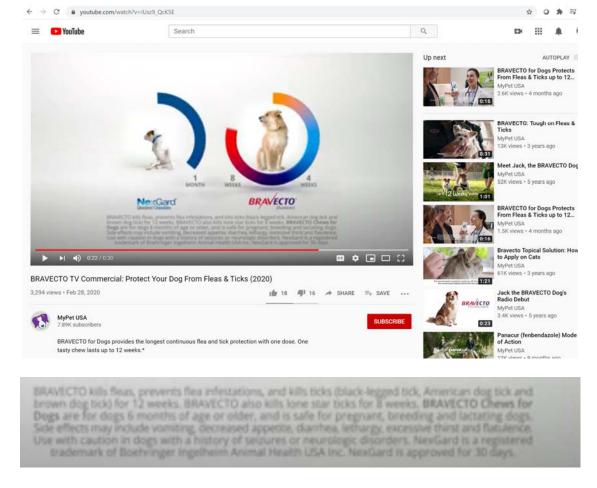
BRAVECTO Topical Solution for Cats: The most commonly reported adverse reactions include vomiting, itching, diarrhea, hair loss, decreased appetite, lethargy, and scabs/ulcerated lesions. BRAVECTO is not effective against American dog ticks beyond 8 weeks of dosing. For topical use only. Avoid oral ingestion. The safety of BRAVECTO has not been established in breeding, pregnant and lactating cats. Neurologic adverse reactions have been reported in cats receiving isoxazoline class drugs, even in cats without a history of neurologic disorders. Use with caution in cats with a history of neurologic disorders. 15

<sup>&</sup>lt;sup>15</sup> Bravecto, <a href="https://us.bravecto.com/for-dogs">https://us.bravecto.com/for-dogs</a> (emphasis added) (last visited June 26, 2020); Merck, Bravecto, <a href="https://www.merck-animal-health-">https://www.merck-animal-health-</a>

usa.com/pdfs/canine/BravectoDogPI\_152451%20R11\_8.5x11.pdf (last visited June 26, 2020) ("Use with caution in dogs with a history of seizures. Seizures have been reported in dogs receiving fluralaner, even in dogs without a history of seizures (see Adverse Reactions and Animal Safety). . . . Adverse Reactions: In a well-controlled U.S. field study, which included a total of 165 households and 321 treated dogs (221 with fluralaner and 100 with a topical active control), there were no serious adverse reactions" and mentions two dogs without a history of seizures each experienced a seizure.); Compare with Chewy, Frontline,

https://www.chewy.com/frontline-plus-flea-tick-medium-breed/dp/34716 (last visited June 26, 2020) (discloses risk of temporary irritation to animal's skin where applied).

65. Defendant's television commercials<sup>16</sup> directed to consumers also now warn to "use caution in dogs with a history of seizures or neurological disorders":



- 66. While certainly more information than Defendant has provided about Bravecto in the past, given the information obtained by governmental entities, Plaintiffs are informed and believe that additional disclosures are necessary to inform consumers about the risks Bravecto pose to pets.
- 67. Defendant's late-stage forced disclosure does not excuse it from liability for failing to previously disclose the material risks to health and safety of pets that Bravecto posed,

<sup>&</sup>lt;sup>16</sup> YouTube, Bravecto Television Commercial (2020), <a href="https://www.youtube.com/watch?v=IUsz9">https://www.youtube.com/watch?v=IUsz9</a> QcK5E (last visited July 2, 2020).

which resulted in damages—compensatory, statutory, and punitive—given Defendant's previous reckless disregard for the lives of Class members' pets.

## V. TOLLING OF THE STATUTE OF LIMITATIONS

#### **Fraudulent Concealment**

- 68. All applicable statutes of limitation have been tolled by Defendant's knowing, active, and ongoing fraudulent concealment and denial of the facts alleged herein at all times relevant to this action.
- 69. Since before its FDA-approval, and at least as soon after its market launch in 2014 when neurological adverse reactions were observed in the market after widespread use of Bravecto, Defendant knew of the material safety risks alleged herein. At all times relevant to this action, thousands of similar complaints have been reported alleging adverse neurological reactions as a result of using Bravecto.
- 70. Although the FDA, in May 2014, approved Bravecto for sale in the United States, it was not until September 20, 2018, that the FDA issued a public statement warning pet owners and veterinarians about potential neurological adverse events associated with the isoxazoline class of drugs used to treat and prevent flea and tick infestations, including Bravecto. At that time, the FDA requested that manufacturers of isoxazoline products change their products' labels to disclose the risk of neurological events. Manufacturers of some isoxazoline products, including Revolution Plus and Nexgard, changed their label to include this information, but, as of the date of the FDA Press Release, Defendant had not changed Bravecto's label and did not recall the products in circulation to ensure that an adequate warning of the risk of neurological adverse reactions appeared on all of its product packaging.

- 71. Despite knowing about the material safety risks its Bravecto products caused to pets, Defendant concealed the nature of those risks. Defendant did not disclose the risk of neurological adverse reactions when such risks were clearly known, and, once disclosed, sought to minimize the severity of the risks.
- 72. Indeed, when Plaintiffs and class members informed Defendant that its product harmed their pets—causing them neurological damage and other similar issues—Defendant routinely and uniformly denied that Bravecto was the cause, even when veterinarians disagreed. In some instances, Defendant also offered to provide aggrieved class members cash in exchange for agreeing to a non-disclosure agreement and that Bravecto did not cause their pets' injuries. Defendant's uniform practices were designed to ensure that class members did not find out about the dangers Bravecto poses to pet populations across the United States.
- 73. Any applicable statutes of limitation have, therefore, been tolled by Defendant's knowledge, active concealment, and denial of the facts alleged herein, which behavior remains ongoing.

#### **Discovery Rule**

- 74. Plaintiffs and the other Class members did not immediately discover—and could not have discovered through the exercise of reasonable diligence—the full and complete nature of the material safety risks from Bravecto.
- 75. Within the period of any applicable statutes of limitation, Plaintiffs and the other Class members could not have discovered, through the exercise of reasonable diligence, that Defendant was concealing the Bravecto defect and misrepresenting Bravecto's safety (or lack thereof).

- 76. There was no reason for Plaintiffs or Class members to believe that Bravecto would harm their pets, because Defendant utterly failed to provide an adequate warning regarding the dangers Bravecto poses to pets.
- 77. Any applicable statutes of limitation have, therefore, been tolled by operation of the discovery rule.

#### **Estoppel**

- 78. Defendant was under a continuous duty to disclose to Plaintiffs and the other Class members the true character, quality, and nature of the Bravecto material safety risks.
- 79. Defendant actively concealed Bravecto's true character, quality, and nature and knowingly misrepresented—or omitted—facts about Bravecto's safety, quality, reliability, characteristics, and performance.
- 80. Defendant attempted to buy the silence of certain Class members but would have otherwise required them to submit to terms that would not allow other Class members to determine that Bravecto was harming other Class members' pets.
- 81. Plaintiffs and the other Class members reasonably relied upon Defendant's misrepresentations and/or active concealment of these facts.
- 82. Based on the foregoing, Defendant is estopped from relying on any statutes of limitation in defense of this action.

#### VI. <u>CLASS ACTION ALLEGATIONS</u>

83. The Class members' claims all derive directly from a uniform course of conduct by Defendant. Specifically, Defendant has engaged in uniform and standardized conduct in not disclosing, concealing, and omitting the serious, and dangerous, side effects of its medications. The objective facts—Defendant's failure to disclose, concealment, and omissions—are the same

for all Class members. Accordingly, Plaintiffs bring this lawsuit as a class action on their own behalf and on behalf of all other persons similarly situated as members of the proposed Classes pursuant to Federal Rules of Civil Procedure 23(a) and (b)(3) and/or (b)(2) and/or (c)(4). This action satisfies all requirements of those provisions, including numerosity, commonality, typicality, adequacy, predominance, and superiority.

#### **The Nationwide Class**

84. Plaintiffs bring this action and seek to certify and maintain it as a class action under Rules 23(a); (b)(2); and/or (b)(3); and/or (c)(4) of the Federal Rules of Civil Procedure on behalf of themselves and a Nationwide Class defined as follows:

All purchasers or users of Bravecto products in the United States or its territories between May 1, 2014, and the present.

#### The State Subclasses

85. Additionally, as further described herein, Plaintiffs bring claims based upon state laws on behalf of the following subclasses for the states of Connecticut, Illinois, Texas, and New York (collectively, the "Classe" or "Classes"):

# All purchasers or users of Bravecto products in that particular state between May 1, 2014, and the present.

86. Excluded from the Classes are: (a) any person who purchased Bravecto for resale and not for personal or household use, (b) any person who signed a release of any Defendant in exchange for consideration in excess of the cost of Bravecto, (c) Defendant, including any entity or division in which Defendant has a controlling interest, as well as its agents, representatives, officers, directors, employees, trustees, parents, children, heirs, assigns, and successors, and other persons or entities related to, or affiliated with Defendant, and (d) the Court and its staff, and their

immediate families. Plaintiffs reserve the right to modify or amend these Nationwide and Statewide Class definitions as appropriate during the course of this litigation.

- Nationwide Class and State Subclasses are so numerous and geographically dispersed that individual joinder of all class members is impracticable. While Plaintiffs believe that there are at least thousands of class members, the precise number is unknown to Plaintiffs but may be ascertained from purchase records, sales records, production records, and veterinarian records. Plaintiffs anticipate providing Court-approved, appropriate notice to class members, to be approved by the Court in accordance with Rule 23 of the Federal Rules of Civil Procedure.
- 88. Commonality and Predominance: Federal Rules of Civil Procedure 23(a)(2) and 23(b)(3). This action involves common questions of law and fact, which predominate over any questions affecting individual class members, including, without limitation:
  - a. Whether Defendant omitted or otherwise misrepresented the safety risks with Bravecto to Plaintiffs and Class members;
  - b. Whether the defective nature of Bravecto constitutes a material fact that reasonable consumers would have considered in deciding whether to purchase the product;
  - c. Whether the Defendant knew or should have known about the Bravecto product safety defect, and, if so, how long the Defendant has known of the defect;
  - d. Whether Defendant had a duty to disclose the defective nature of Bravecto to Plaintiffs and Class members;
  - e. Whether Defendant's conduct tolls any or all applicable limitations periods by acts of fraudulent concealment, application of the discovery rule, or equitable estoppel;

- f. Whether Defendant engaged in unfair, deceptive, unlawful and/or fraudulent acts or practices in trade or commerce by objectively misleading Plaintiffs and putative Class members;
- g. Whether Defendant's conduct, as alleged herein, was likely to mislead a reasonable consumer;
- h. Whether Defendant violated state consumer protection laws, and if so, what remedies are available under those statutes;
- i. Whether Defendant's statements, concealments and omissions regarding Bravecto were material, in that a reasonable consumer could consider them important in purchasing Bravecto;
- j. Whether Bravecto was unfit for the ordinary purposes for which it was used, in violation of the implied warranty of merchantability;
- k. Whether Plaintiffs and the Classes are entitled to a declaratory judgment stating that Bravecto is defective and/or not merchantable;
- 1. Whether Defendant's unlawful, unfair, and/or deceptive practices harmed Plaintiffs and the Classes;
- m. What aggregate amounts of statutory penalties are sufficient to punish and deter Defendant and to vindicate statutory and public policy;
- n. Whether, as a result of Defendant's omissions and/or misrepresentations of material facts, Plaintiffs and Class members have suffered an ascertainable loss of monies and/or property and/or value; and
- o. Whether Plaintiffs and Class members are entitled to monetary damages and/or other remedies and, if so, the nature of any such relief.

89. **Typicality: Federal Rule of Civil Procedure 23(a)(3)**. Plaintiffs' claims are typical of other Class members' claims because Plaintiffs were subjected to the same allegedly unlawful conduct and damaged in the same way as Class members. The relief Plaintiffs seek is typical of the relief sought for the absent Class members.

#### 90. Adequacy of Representation: Federal Rule of Civil Procedure 23(a)(4).

Plaintiffs are adequate class representatives because their interests do not conflict with the interests of the other members of the Classes they seek to represent, Plaintiffs have retained counsel competent and experienced in complex class action litigation, and Plaintiffs intend to prosecute this action vigorously. The Class members' interests will be fairly and adequately protected by Plaintiffs and their counsel.

## 91. Declaratory and Injunctive Relief: Federal Rule of Civil Procedure 23(b)(2).

The prosecution of separate actions by individual class members would create a risk of inconsistent or varying adjudications with respect to individual class members that would establish incompatible standards of conduct for Defendant. Such individual actions would create a risk of adjudications that would be dispositive of the interests of other class members and impair their interests. Defendant has acted and/or refused to act on grounds generally applicable to the Classes, making final injunctive relief or corresponding declaratory relief appropriate.

92. Superiority: Federal Rule of Civil Procedure 23(b)(3). A class action is superior to any other available means for the fair and efficient adjudication of this controversy, and no unusual difficulties are likely to be encountered in the management of this class action. The damages or other financial detriment suffered by Plaintiffs and the other Class members are relatively small compared to the burden and expense that would be required to individually litigate their claims against Defendant, so it would be impracticable for Class members to individually

seek redress for Defendant's wrongful conduct. Even if the Class members could afford litigation, the court system could not. Because of the relatively small size of the individual Class members' claims (compared to the cost of litigation), it is likely that only a few Class members could afford to seek legal redress for Defendant's misconduct. Individualized litigation creates a potential for inconsistent or contradictory judgments and increases the delay and expense to all parties and the court system. By contrast, the class action device presents far fewer management difficulties and provides the benefits of single adjudication, economies of scale, and comprehensive supervision by a single court. Class treatment of common questions of law and fact would be a superior method to multiple individual actions or piecemeal litigation in that class treatment will conserve the resources of the courts and the litigants, and will promote consistency and efficiency of adjudication.

### VII. CLAIMS FOR RELIEF

## COUNT I BREACH OF EXPRESS WARRANTY

By Plaintiffs Palmieri, Gordon, Reeves, and Tucker on behalf of the Nationwide Class

- 93. Plaintiffs Palmieri, Gordon, Reeves, and Tucker ("Plaintiffs" for purposes of this Count) reallege and incorporate by reference the preceding paragraphs 1 through 92 as if set forth fully herein.
- 94. Plaintiffs bring this claim on behalf of the Nationwide Class. In the alternative, Plaintiffs bring this claim on behalf of themselves and on behalf of the State Subclasses, under the laws of the states in which they reside and/or purchased Bravecto. Choice of law issues may be briefed after sufficient discovery.
- 95. Defendant constitutes a "merchant" and a "seller" in connection with its sales of Bravecto to Plaintiffs and the Nationwide Class as those terms are defined in the New Jersey

Uniform Commercial Code. Plaintiffs and the Nationwide Class constituted "buyers" as that term is defined in the New Jersey Code. Bravecto products constituted "goods" as that term is defined in the New Jersey Code. Plaintiffs and Class members could buy the Bravecto product directly in the stream of commerce.

- 96. Under section 2-313 of title 12A of the New Jersey Revised Statutes, Defendant's statements of affirmations of fact, promises and descriptions made on Bravecto's packaging and advertising, which Defendant provided to Plaintiffs and the Nationwide Class, created written express warranties before or at the time of purchase, including that Bravecto was safe for pets to treat fleas and ticks.
- 97. State warranty laws from the states in which consumers purchased and used Bravecto are substantially similar to New Jersey's warranty law concerning the definitions of merchants, sellers, buyers, and goods.
- 98. State warranty laws from the states in which consumers purchased and used Bravecto are substantially similar to New Jersey's warranty law concerning the creation of promises based upon representations of safety.
- 99. These affirmations of facts and promises made by Defendant to Plaintiffs and the Nationwide Class related to Bravecto and became part of the bases of the bargains for the purchase of Bravecto between them and Defendant, and thereby created express warranties that Bravecto would conform to those affirmations and promises.
- 100. Furthermore, the aforementioned descriptions of Bravecto were part of the bases of the bargains for the purchases of Bravecto between Defendant on the one hand and Plaintiffs and individual members of the Nationwide Class on the other. The descriptions created an express warranty that the goods would conform to those descriptions.

- 101. As previously noted, Defendant uniformly misrepresented the nature of Bravecto as safe without serious health risks. Instead, Bravecto is a toxic pesticide that presents a risk of neurological adverse reactions to animals. Bravecto did not conform to the affirmations, promises, and descriptions previously mentioned, resulting in breaches of Bravecto's express warranties.
- 102. Plaintiffs complied with all conditions precedent to filing this breach of warranty claim, including providing notice of the breach of warranty to Defendant, and at least one of the Plaintiffs provided notice on behalf of herself and the Nationwide Class, prior to filing this action. Alternatively, Defendant has been on notice since at least the commencement of this litigation of its breaches of warranty to Plaintiffs and the Nationwide Class, and Defendant has done nothing to remedy these breaches. Alternatively, notice need not have been given to Defendant, because it had actual notice of its breaches of warranty as to Plaintiffs and the Nationwide Class.
  - 103. Plaintiffs believed the Bravecto products to be safe.
- 104. Defendant created representations intending that consumers would rely upon them, and consumers would be reasonable in so relying upon those representations.
- 105. Defendant breached its warranties to consumers, because Bravecto products were supposed to be safe, but they contained material safety defects that made them unsafe.
  - 106. Defendant did not disclose the safety defects inherent in the Bravecto product.
- 107. Defendant has known about the safety issues with its product but elected to omit those safety issues from its materials and representations to consumers. Accordingly, Defendant was already on notice of its breach of warranties.
- 108. When consumers—including Plaintiffs and Class members—contacted Defendant to complain about Bravecto and its impact on their pets, Defendant downplayed their concerns,

informing them that Bravecto was not the cause for their pets' illnesses, all the while knowing that Bravecto has caused adverse health effects in pets.

- 109. Accordingly, providing Defendant with notice is ineffective at providing Defendant an opportunity to cure its breach of warranties. Allowing Defendant additional opportunity to cure its breach of warranties is unnecessary and would be futile here as Plaintiffs have already suffered harm
- 110. As a direct and proximate result of Defendant's breach of express warranties, Plaintiffs and the Nationwide Class have suffered actual damages as follows:
  - a. Compensatory damages amounting to, among other things, the difference in value between the full purchase price of Bravecto and the actual value of it, pursuant to Rule 23(b)(3) of the Federal Rules of Civil Procedure; and
  - b. Consequential damages pursuant to Rule 23(c)(4) of the Federal Rules of Civil Procedure.
- 111. Plaintiffs and the Nationwide Class demand judgment against Defendant for damages, as set forth above, plus interest, costs, and such additional relief as the Court may deem appropriate or to which Plaintiffs and the Nationwide Class may be entitled.

## COUNT II BREACH OF IMPLIED WARRANTY

By Plaintiffs Palmieri, Gordon, Reeves, and Tucker on behalf of the Nationwide Class

- 112. Plaintiffs Palmieri, Gordon, Reeves, and Tucker ("Plaintiffs" for purposes of this Count) reallege and incorporate by reference the preceding paragraphs 1 through 92 as if set forth fully herein.
- 113. Plaintiffs bring this claim on behalf of the Nationwide Class. In the alternative, Plaintiffs bring this claim on behalf of themselves and on behalf of the State Subclasses, under the

laws of the states in which they reside and/or purchased Bravecto. Choice of law issues may be briefed after sufficient discovery.

- 114. Plaintiffs purchased Bravecto for treatment of their pets believing the products to be of good, merchantable quality and safe for use in their pets.
  - 115. Bravecto is a "good" within the meaning of the Uniform Commercial Code.
- 116. Plaintiffs and Class members are buyers as that term is defined by the Uniform Commercial Code. Defendant is a merchant with respect to the Bravecto product. Plaintiffs and Class members could purchase the Bravecto product directly in the stream of commerce.
- 117. Plaintiffs and Class members purchased the Bravecto products believing them to be safe to use for their pets. Defendant made an implied warranty with its consumers that the Bravecto products would be safe to use.
- 118. A warranty that Bravecto was in merchantable condition and fit for the ordinary purpose for which it is used is implied by law.
- 119. Bravecto, when it was sold and all times thereafter, was not in merchantable condition and not fit for the ordinary purpose for which it was intended—treatment of pets—given the serious safety defects contained in the product.
- 120. Defendant has known about the safety issues with its product and that it was not merchantable but elected to omit those safety issues from its materials and representations to consumers. Accordingly, Defendant was already on notice of its breach of implied warranties.
- 121. When consumers—including Plaintiffs and Class members—contacted Defendant to complain about Bravecto and its impact on their pets, Defendant downplayed their concerns, informing them that Bravecto was not the cause for their pets' illnesses, all the while knowing that Bravecto has caused adverse health effects in pets.

- 122. Accordingly, providing Defendant with notice is ineffective at providing Defendant an opportunity to cure its breach of implied warranties. Allowing Defendant additional opportunity to cure its breach of implied warranties is unnecessary and would be futile here as Plaintiffs have already suffered harm.
- 123. As a direct and proximate cause of Defendant's breach of the implied warranty of merchantability, Plaintiffs and Class members suffered injury in an amount to be proven at trial.

## COUNT III PRODUCTS LIABILITY

By All Plaintiffs on behalf of the Nationwide Class

- 124. Plaintiffs reallege and incorporate by reference the preceding paragraphs 1 through 92 as if set forth fully herein.
- 125. Plaintiffs bring this cause of action on behalf of the Nationwide Class and, if necessary, State Subclasses based upon the laws in the states in which they treated their pets with Bravecto. Choice of law principles may be briefed after sufficient discovery takes place.
- 126. Defendant designed, manufactured, and sold Bravecto, an unsafe toxic pesticide that creates a risk of neurological adverse reactions.
- 127. Bravecto was not reasonably fit, suitable, or safe for its intended purpose because it contains toxic pesticide and failed to contain adequate warnings of the risk of neurological adverse reactions.
- 128. That Bravecto was risky to the health of animals was, at all times material hereto, an unreasonably dangerous defect and/or condition. The failure of Defendant to warn on its package of the dangerousness of Bravecto, as well as Defendant's omissions of the defect, also constituted an unreasonably dangerous defect and/or condition.

129. These unreasonably dangerous defects and/or conditions existed at the time

Bravecto left Defendant's control.

130. Defendant knew about the dangers Bravecto posed, but elected not to inform

consumers, downplay safety issues, and deny that its product was the cause of any adverse effects.

131. Bravecto came in sealed packages, and its packaging did not change from the time

it left Defendant's possession through the time they arrived in stores or veterinarians' offices to be

sold to consumers, and consumers purchased and took possession of it.

132. The unreasonably dangerous defects and/or conditions of Bravecto proximately

caused injury and death to animals, constituting property damage to Plaintiffs and certain other

members of the Nationwide Class beyond and in addition to the damages from purchasing the

mislabeled and worthless Bravecto.

133. Accordingly, Defendant is strictly liable for the damages caused to Plaintiffs and

any other members of the Nationwide Class, by the unreasonably dangerous Bravecto, specifically

the illness and deaths of any animals and the expenses incurred therewith.

**COUNT IV** 

Connecticut Unfair Trade Practices Act

C.G.S.A. § 42-110g, et seq.

By Plaintiffs Palmieri and Moraski on behalf of the

Connecticut Subclass

134. Plaintiffs Palmieri and Moraski ("Plaintiffs" for purposes of this Count) reallege

and incorporate by reference the preceding paragraphs 1 through 92 as if set forth fully herein.

135. Plaintiffs assert this claim individually and on behalf of the Connecticut Subclass.

136. Defendant is a "person" as defined by C.G.S.A. § 42-110a(3).

137. Defendant is engaged in "trade" or "commerce" as those terms are defined by

C.G.S.A. § 42-110a(4).

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- 138. At the time of filing this amended complaint, Plaintiffs sent notice to the Attorney General and Commissioner of Consumer Protection pursuant to C.G.S.A. § 42-110g(c).
- 139. Defendant advertised, offered, or sold goods or services in Connecticut, and engaged in trade or commerce directly or indirectly affecting the people of Connecticut.
- 140. Defendant engaged in deceptive acts and practices and unfair acts and practices in the conduct of trade or commerce, in violation of the C.G.S.A. § 42-110b, including omitting that Bravecto has serious and material safety risks that endanger the well-being and lives of Plaintiffs' and Class members' pets, and representing that the product was safe, while otherwise not providing corrective disclosures about the defects.
- 141. Defendant's representations and omissions were material because they were likely to deceive reasonable consumers.
- 142. Defendant intended to mislead Plaintiffs and Connecticut Subclass members and induce them to rely on its misrepresentations and omissions.
- 143. Had Defendant disclosed to Plaintiffs and Connecticut Subclass members that it uniformly misrepresented Bravecto as a "safe" flea and tick treatment while not making corrective disclosures, omitted material information regarding risk of neurological adverse reactions, and was otherwise engaged in deceptive, common business practices, Defendant would have been unable to continue in business and it would have been forced to disclose the uniform defects in Bravecto. Instead, Defendant represented that Bravecto was a safe flea and tick treatment without disclosing the risk of any serious adverse reactions. Plaintiff Palmieri and the Connecticut Subclass members acted reasonably in relying on Defendant's misrepresentations and omissions, the truth of which they could not have discovered.

- 144. Defendant acted intentionally, knowingly, and maliciously to violate the Connecticut Unfair Trade Practices Act, and recklessly disregarded Plaintiffs' and Connecticut Subclass members' rights. Defendant's knowledge of the adverse neurological reactions to Bravecto put Defendant on notice that the Bravecto was not as safe as advertised.
- 145. Accordingly, Defendant acted intentionally or with reckless disregard for the safety and well-being of Plaintiffs' and Connecticut Subclass members' pets.
- 146. As a direct and proximate result of Defendant's deceptive acts and practices, Plaintiffs and Connecticut Subclass members have suffered and will continue to suffer injury, ascertainable losses of money or property, and monetary and non-monetary damages, including from not receiving the benefit of their bargain in purchasing Bravecto and paying veterinarian bills for treatment relating to the neurological adverse reactions in their pets after consuming Bravecto.
- 147. Defendant's deceptive acts and practices caused substantial, ascertainable injury to Plaintiffs and Connecticut Subclass members, which they could not reasonably avoid, and which outweighed any benefits to consumers or to competition.
- 148. Defendant's violations of Connecticut law were done with reckless indifference to the rights of Plaintiffs and the Connecticut Subclass or was with an intentional or wanton violation of those rights.
- 149. Plaintiffs and the Connecticut Subclass request damages in the amount to be determined at trial, including statutory and common law damages, attorneys' fees, and punitive damages, under Rules 23(b)(2), (b)(3), and (c)(4) of the Federal Rules of Civil Procedure.

#### **COUNT V**

## Illinois Consumer Fraud and Deceptive Business Practices Act, 815 ILCS 505/1, et seq.

By Plaintiff Gordon on behalf of the Illinois Subclass

- 150. Plaintiff Gordon ("Plaintiff" for purposes of this Count) realleges and incorporates by reference the preceding paragraphs 1 through 92 as if set forth fully herein.
- 151. Plaintiff Gordon asserts that the Defendant violated Illinois Consumer Fraud and Deceptive Business Practices Act, 815 ILCS 505/1 et seq. ("ICFA"), which prohibits the use of "unfair and deceptive practices" in the conduct of trade or commerce. The ICFA is to be liberally construed to effectuate that purpose.
- 152. Plaintiff Gordon and the Illinois Subclass members are consumers as defined in 815 ILCS 505/1(c) and (e).
- 153. Defendant failed to disclose material safety defects that could impact the health and well-being of Plaintiff Gordon's and the Illinois Subclass members' pets, and otherwise only made partial disclosures concerning the safety of Bravecto sufficient to mislead reasonable consumers into believing Bravecto was safe for use.
- 154. Defendant's misconduct, including the misrepresentations and the omission of material facts, took place in the course of trade or commerce in Illinois, arose out of transactions that occurred in Illinois, and/or harmed individuals located in Illinois.
- 155. Defendant uniformly misrepresented Bravecto as a "safe" flea and tick treatment, omitted material information regarding risk of neurological adverse reactions, and/or was otherwise engaged in deceptive, common business practices. Defendant represented that Bravecto was a safe flea and tick treatment without disclosing the risk of any serious adverse reactions.

156. By undertaking the conduct at issue herein, Defendant has engaged in unfair or deceptive acts prohibited by the ICFA.

157. If not for the Defendant's deceptive and unfair acts, including Defendant's omission of material information regarding risks of neurological adverse reactions, as alleged herein, Plaintiff Gordon and the Illinois Subclass members would not have purchased the Products or would have paid significantly less for them.

158. Defendant, at all relevant times, knew or should have known that Plaintiff Gordon and the Illinois Subclass members did not know and could not have reasonably discovered its deceptive and unfair acts, including Defendant's omission of material information regarding risks of neurological adverse reactions, prior to their purchases of the Bravecto.

159. As discussed above, the statute of limitations has been tolled due to Defendant's deceptive conduct.

160. As a direct and proximate result of Defendant's violations of the ICFA, Plaintiff Gordon and the Illinois Subclass members sustained damages in an amount to be proven at trial.

161. In addition, Defendant's conduct showed malice, motive, and the reckless disregard of the truth such that on account of Defendant's conduct, Plaintiff Gordon and the Illinois Subclass members seek statutory and actual damages, punitive damages, injunctive relief, attorneys' fees and costs, and all other relief allowed under the ICFA.

## **COUNT VI**

## Illinois Uniform Deceptive Trade Practices Act 815 ILCS 510/1, et seq.

By Plaintiff Gordon on behalf of the Illinois Subclass

162. Plaintiff Gordon ("Plaintiff" for purposes of this Count) realleges and incorporates by reference the preceding paragraphs 1 through 92 as if set forth fully herein.

- 163. Defendant is a "person" as defined by 815 ILCS §§ 510/1(5).
- Defendant engaged in deceptive trade practices in the conduct of its business, in violation of 815 ILCS §§ 510/2(a), including knowingly manufacturing, advertising, and selling Bravecto products with uniform defects that endanger the health and well-being of pets, omitting details of the defect from consumers and otherwise denying that Bravecto caused any of Plaintiff Gordon's or other Illinois Subclass members' pets' neurological or health issues, and misrepresenting Bravecto by only making partial disclosures that showed a reckless indifference or disregard for the health of Plaintiff Gordon's and Illinois Subclass members' pets.
- 165. Defendant's representations and omissions were material because they were likely to deceive reasonable consumers.
- 166. The above unfair and deceptive practices and acts by Defendant were immoral, unethical, oppressive, and unscrupulous. These acts caused substantial injury to Plaintiff Gordon and Illinois Subclass members that they could not reasonably avoid; this substantial injury outweighed any benefits to consumers or to competition.
- 167. As a direct and proximate result of Defendant's deceptive acts and practices, Plaintiff Gordon and Illinois Subclass members have suffered and will continue to suffer injury, ascertainable losses of money or property, and monetary and non-monetary damages, including from not receiving the benefit of their bargain in purchasing Bravecto.
- 168. Plaintiff Gordon and Illinois Subclass members are entitled to such injunctive relief to ensure that Defendant fully discloses the material safety risks of Bravecto to its customers—including Plaintiff Gordon and the Illinois Subclass.
- 169. Plaintiff Gordon and Illinois Subclass members seek all relief allowed by law, including injunctive relief and reasonable attorney's fees.

#### **COUNT VII**

New York General Business Law, N.Y. Gen. Bus. Law §§ 349, et seq. By Plaintiff Tucker on behalf of the New York Subclass

- 170. Plaintiff Tucker ("Plaintiff" for purposes of this Count) realleges and incorporates by reference the preceding paragraphs 1 through 92 as if set forth fully herein.
  - 171. Plaintiff brings this claim individually and on behalf of the New York Subclass.
- 172. Defendant engaged in deceptive acts or practices in the conduct of its business, trade, and commerce or furnishing of services, in violation of N.Y. Gen. Bus. Law § 349, as described herein.
- 173. Defendant's representations and omissions were material because they were likely to deceive reasonable consumers.
- 174. Defendant recklessly disregarded Plaintiff and other New York Subclass members' rights. Defendant's knowledge of the true health and safety risks of Bravecto put Defendant on notice that Bravecto was less safe than advertised and represented.
- details which only it knew about and which Plaintiff and New York Subclass members had no reason to know about. These omissions showed reckless disregard for the health and safety of Plaintiff's and New York Subclass members' pets. Additionally, Defendant only made partial disclosures through its misrepresentations, which did not inform consumers about the dangers Bravecto posed to their pets.
- 176. As a direct and proximate result of Defendant's deceptive acts and practices, Plaintiff and New York Subclass members have suffered and will continue to suffer injury, ascertainable losses of money or property, and monetary and non-monetary damage, including

from not receiving the benefit of their bargain in purchasing Bravecto, and increased time and expense in treating any damage that Bravecto caused.

- 177. Defendant's deceptive and unlawful acts and practices complained of herein affected the public interest and consumers at large, including the many New Yorkers who purchased and/or used Bravecto for their pets.
- 178. The above deceptive and unlawful practices and acts by Defendant caused substantial injury to Plaintiff and New York Subclass members that they could not reasonably avoid.
- 179. Plaintiff and New York Subclass members seek all monetary and non-monetary relief allowed by law, including actual damages and statutory damages of \$50 (whichever is greater), treble damages, declaratory relief and attorney's fees and costs.

#### **COUNT VIII**

# Texas Trade Deceptive Practices—Consumer Protection Act, Texas Bus. & Com. Code §§ 17.41, et seq.

By Plaintiff Reeves on behalf of the Texas Subclass

- 180. Plaintiff Reeves ("Plaintiff" for purposes of this Count) realleges and incorporates by reference the preceding paragraphs 1 through 92 as if set forth fully herein.
  - 181. Plaintiff brings this claim individually and on behalf of the Texas Subclass.
  - 182. Defendant is a "person" as defined by Tex. Bus. & Com. Code § 17.45(3).
- 183. Plaintiff and the Texas Subclass members are "consumers" as defined by Tex. Bus. & Com. Code § 17.45(4).
- 184. Defendant advertised, ordered or sold goods or services in Texas and engaged in trade or commerce directly or indirectly affecting the people of Texas, as defined by Tex. Bus. & Com. Code § 17.45(6).

- 185. Defendant engaged in false, misleading or deceptive acts and practices, in violation of Tex. Bus. & Com. Code § 17.46(b), including omitting that the Bravecto products had material safety risks that could impact the health and well-being of Plaintiff's and Texas Subclass members' pets, and failing to make adequate disclosures to allow consumers to understand the nature the safety defects pose to their pets.
- 186. Defendant's representations and omissions were material because they were likely to deceive reasonable consumers.
- Defendant's representations and omissions were uniform; Defendant engaged in a concerted effort to ensure that Plaintiff and Texas Subclass members did not associate their product with adverse health events, and it routinely and uniformly denied claims submitted by consumers whose pets were impacted by Bravecto. Defendant's misrepresentations were also uniform because they contained no disclosures relating to the serious health and safety defects of Bravecto, thus not allowing a consumer to make an informed decision when purchasing the product.
- 188. Had Defendant disclosed to Plaintiff and the Texas Subclass members that it misrepresented Bravecto, omitted material information regarding defects (including health and safety risks as alleged herein), and was otherwise engaged in deceptive, common business practices, Defendant would have been unable to continue in business and would have been forced to disclose the truth and uniform defects in Bravecto. Instead, Defendant omitted or minimized the known safety risks of Bravecto. Plaintiff and Texas Subclass Members acted reasonably in relying on Defendant's misrepresentations and omissions, the truth of which they could not have discovered.

- 189. Defendant's duty to disclose the true safety risks of Bravecto arose from its possession of exclusive knowledge regarding the defects in Bravecto and its incomplete representations about Bravecto.
- 190. Defendant engaged in unconscionable actions or courses of conduct, in violation of Tex. Bus. & Com. Code Ann. § 17.50(a)(3). Defendant engaged in acts or practices which, to consumers' detriment, took advantage of consumers' lack of knowledge, ability, experience or capacity to a grossly unfair degree.
- 191. Consumers, including Plaintiff and Texas Subclass members, lacked knowledge about the business practices, omissions, and misrepresentations because this information was known exclusively by Defendant.
- 192. Defendant took advantage of consumers' lack of knowledge, ability, experience, or capacity to a grossly unfair degree, with reckless disregard of the unfairness that would result. The unfairness resulting from Defendant's conduct is noticeable, flagrant, complete, and unmitigated.
- 193. Defendant recklessly disregarded Plaintiff and the Texas Subclass members' rights. Defendant's knowledge of Bravecto's true safety risks put Defendant on notice that Bravecto was less safe than advertised.
- 194. As a direct and proximate result of Defendant's deceptive acts and practices, Plaintiff and Texas Subclass members have suffered and will continue to suffer injury, ascertainable losses of money or property, and monetary and non-monetary damages, including from not receiving the benefit of their bargain in purchasing Bravecto, and increased time and expense in treating any damages caused by Bravecto.

195. Defendant received or is contemporaneously receiving notice pursuant to Tex. Bus. & Com. Code Ann. § 17.505 concerning its wrongful conduct as alleged herein by Plaintiff and the Texas Subclass members.

196. However, sending pre-suit notice pursuant to tex. Bus. & Com. Code Ann. § 17.505 is an exercise in futility for Plaintiff, as Defendant has already been informed of the allegedly unfair and unlawful conduct as described herein as of the date of the initial Complaint in this action, and has yet to offer any remedy in accordance with similar consumer protection statutes.

197. Plaintiff and the Texas Subclass seek all monetary and non-monetary relief allowed by law, including economic damages, damages for mental anguish, treble damages for each act committed intentionally or knowingly, court costs, reasonable and necessary attorneys' fees, injunctive and declaratory relief, and any other relief which the court deems proper.

#### **COUNT IX**

## Strict Liability, Failure to Warn

By Plaintiffs on behalf of the Nationwide Class

- 198. Plaintiffs reallege and incorporates by reference the preceding paragraphs 1 through 92 as if set forth fully herein.
- 199. Plaintiffs bring this claim on behalf of the Nationwide Class and, if necessary and in the alternative, based upon the laws of the states in which Bravecto was used and purchased by Plaintiffs and Class members. Issues regarding choice of law principles may be briefed after discovery.
- 200. At all times relevant hereto, Defendant was the manufacturer of Bravecto, and marketed the product directly to consumers for purchase.

- 201. Bravecto was designed, produced, created, made, manufactured, distributed, and sold and placed into the stream of commerce by Defendant.
- 202. At the time Defendant sold Bravecto, the warnings and instructions were inadequate and defective. As described herein and below, there was an unreasonable risk that Bravecto would not perform safely and effectively for the purposes for which it was intended. Defendant failed to design and manufacture against such dangers and failed to provide adequate warnings and instructions concerning these risks.
- 203. Bravecto was expected to and did reach the ultimate users, including Plaintiffs and Class members.
- 204. Plaintiffs and Class members were unaware of the safety risks associated with Bravecto, because Defendant concealed them.
- 205. Defendant's Bravecto product posed a foreseeable risk of danger when used for its intended purpose. As demonstrated above, when Plaintiffs used Bravecto for its intended purpose, the product severely injured—and in some instances killed—their pets.
- 206. Defendant failed to warn consumers that Bravecto posed health and safety risks, including those that it now specifically mentions to consumers after the FDA disclosed risks of similar safety issues with similar products.
- 207. Defendant failed to provide any warning or instruction to Plaintiffs and Class members of the harm that the defects could cause and the defects were present in Bravecto products when they left Defendant's control.
  - 208. Bravecto was unsafe for normal or reasonably anticipated use.
- 209. Plaintiffs and Class members used Bravecto in the manner for which it was intended and/or in a reasonably foreseeable manner.

- 210. Plaintiffs and Class members could not, through the exercise of reasonable care, have discovered the defects or perceived the dangers associated with Bravecto.
- 211. As a direct and proximate cause of the safety defects, Plaintiffs experienced injury: their pets were harmed and some died.
- 212. As a further direct and proximate result of Defendant's Bravecto defect, as described above, Plaintiffs and Class members incurred medical and other related to expenses, and in some instances may continue to incur such expenses related to additional treatments, medications, and therapies to treat the health issues caused by taking Bravecto.
- 213. As a direct and proximate result of Defendant's actions and the defects present in Bravecto, Plaintiffs and Class members were damaged in amounts to be proven at trial.

### COUNT X

### **Unjust Enrichment**

By Plaintiffs on behalf of the Nationwide Class

- 214. Plaintiffs reallege and incorporates by reference the preceding paragraphs 1 through 92 as if set forth fully herein.
- 215. To the extent necessary, Plaintiffs bring this claim on behalf of the Nationwide Class in the alternative to their warranty claims.
- 216. Defendant received and retained a benefit from the Plaintiffs and inequity has resulted.
- 217. Defendant did this in two ways: by selling a product that was unsafe, and by retaining the profits to unused products that can no longer be used.
- 218. Defendant benefitted through its unjust conduct, by selling Bravecto to consumers, who can no longer use the product without fearing that they will seriously endanger their pets.

- 219. Defendant also benefitted by selling Bravecto products that were unsafe, so they were unable to be used as directed.
- 220. Defendant has not offered a recall to consumers for unused dosages of Bravecto products, nor as Defendant offered adequate compensation to consumers whose pets took the Bravecto product.
- 221. It is inequitable for Defendant to retain these benefits when Plaintiffs and Class members can no longer use the Bravecto product without endangering their pets.
  - 222. Plaintiffs and class members do not have an adequate remedy at law.
- 223. As a result of Defendant's conduct, the amount of its unjust enrichment should be disgorged, in an amount to be proven at trial.

### VIII. REQUEST FOR RELIEF

WHEREFORE, Plaintiffs, individually and on behalf of all other Class members, respectfully requests that the Court enter judgment in their favor and against Defendant as follows:

- a. Certifying the Class and Subclasses as requested herein, designating Plaintiffs as Class Representatives, and appointing the undersigned counsel as Class Counsel;
- b. Declaring that Defendant is financially responsible for notifying the Class members of the pendency of this suit;
- c. Awarding actual (e.g., compensatory and consequential) and/or statutory damages (including exemplary or punitive damages) to the maximum extent allowed in an amount to be proven at trial;
- d. Requiring restitution and disgorgement of all profits and unjust enrichment Defendant obtained from Plaintiffs and the other Class members as a result of Defendant's unlawful, unfair, and/or fraudulent business practices;
- e. Awarding injunctive relief as permitted by law or equity, including enjoining Defendant from continuing the unlawful practices as set forth herein, and ordering Defendant to engage in a corrective advertising campaign;

- f. Awarding Plaintiffs their reasonable attorneys' fees, costs, and expenses;
- Awarding pre- and post-judgment interest on any amounts awarded; and g.
- Awarding such other and further relief as may be just and proper. h.

#### IX. JURY DEMAND

Plaintiffs hereby demand a trial by jury on all issues so triable.

July 2, 2020

Respectfully submitted,

/s/ Amy E. Keller

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Counsel for Plaintiffs and the Proposed Classes

## **CERTIFICATE OF SERVICE**

I, Amy E. Keller, hereby certify that I filed a copy of the foregoing using this Court's CM/ECF system, which will send notification of such filing to all counsel of record this 2nd day of July 2020.

/s/ Amy E. Keller Amy E. Keller